

NEW – Swim Lessons Program FAQ's

1. What is the new swim lesson structure?

This summer, we are introducing a new registration system aimed at enhancing the learning experience and improving technique development for our participants. Specifically, we are offering priority registration for group lessons to individuals who were enrolled in the previous session they wish to sign up for. This ensures continuity in learning and gives participants the best chance to continue progressing in their swimming skills.

2. What does "priority registration" mean?

Priority registration allows participants who were enrolled in the previous session to register first for the upcoming session. This helps secure spots for returning swimmers and gives them a better opportunity to continue their progress in the program.

3. Will priority registration apply to all types of swim lessons?

No, priority registration only applies to group swim lessons. Private swim lessons, parent/tot lessons, and Tiny Splash lessons are excluded from this process, as they are less likely to fill up.

4. When can I register for the next session?

Priority registration for the upcoming session will open on the Wednesday of the first week of the current session. For example, priority registration for Session 2 (June 23 – July 2) at OPAC will begin on June 11. Both residents and non-residents can register one week before the session begins. After priority registration, open registration will be available for everyone.

5. How does priority registration benefit me as a participant?

Priority registration ensures that participants who were in the previous session are given the first chance to register for the next session. This helps ensure continuity in their swimming progression, making it easier to continue developing their skills without interruption. It also increases the chances of securing a spot in the class of their choice.

6. Can I register for a future session if I miss the priority registration period?

Yes, you can still register for a future session after the priority registration period has

ended. However, availability may be limited, so we encourage you to register as early as possible to ensure you secure a spot.

7. When does registration for each session close?

Registration for all swim lessons closes at 11:59 PM the night before the session begins. For example, if your swim lesson starts on June 9th, registration will close on June 8th at 11:59 PM.

10. How do I know if I'm eligible for priority registration?

If you were enrolled in the previous session of the group lessons that you're trying to register for, you are eligible for priority registration. If you were not enrolled in the previous session, you will need to wait for the general registration period to begin.

11. Will I be refunded if my child misses a swim lesson?

No, we are no longer offering refunds for missed lessons, regardless of the reason for the absence. This includes missed lessons due to illness, vacation, poor weather, or any other personal circumstances. Once the lesson has started, no refunds will be issued.

12. What happens if a lesson is canceled by the Park District due to weather or other reasons?

If a lesson is canceled by the Park District, such as due to poor weather, OPAC morning lessons will have a makeup lesson on Friday of the same week. Saturday OPAC lessons will offer a makeup date at the end of the session. Parents will be notified of any cancellations and makeup lesson details as needed. Harrer swim lessons will not have makeup dates. Harrer participants will have the option to makeup their lesson at an OPAC lesson.

13. Can I receive a prorated refund if my child misses part of a session?

No, we are not offering prorated lessons. The price of the lesson remains the same regardless of attendance, so there will be no reductions or refunds for partial participation.

14. Can I reschedule a lesson that my child missed?

No, rescheduling is not available for missed lessons. We recommend ensuring attendance for all lessons during the scheduled session, as missed lessons cannot be refunded or rescheduled.

15. Why is the Park District no longer offering refunds for missed lessons?

The decision to discontinue refunds for missed lessons and prorated pricing has been made to maintain a more consistent and structured program. This ensures that all participants are treated equitably and helps streamline lesson planning and resources.

16. Do I need to choose a swim lesson level when registering for group lessons?

Yes, parents are required to choose a swim lesson level when registering for the program. However, we highly recommend participating in the swim test before the first session to help determine the best placement for your child. Swim test date TBA, before the start of session one.

17. What happens if my child is placed in the wrong swim level?

If your child is signed up for the wrong level, our instructors will assess their skills on the first day of class. If needed, they will move your child to the correct level to ensure they are in the most suitable group for their abilities.